

20/21 WINTER COVID-19 SKI PATROL SAFETY PROTOCOL

MOUNT BOHEMIA

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1. STANDARD COVID PPE GUIDELINES

A. FACE MASKS AND SHEILDS

No one will be permitted on the mountain without a COVID safe mask.

All guests aged 2 and older will be required to wear face masks in every part of our operations, which includes:

Exiting your vehicle

Loading, seated and unloading a bus

Walking around the resort

Loading and riding the chairlifts

When inside all buildings

Face masks may be removed once you begin to ski or snowboard and put back on once you arrive at the base of any chairlift or area to load the bus, while on the bus and unloading the bus.

The only time a face mask is not required, is after being seated at a restaurant outlet or while skiing or snowboarding. We will continue to monitor any additional requirements regarding face masks at our resort and update our website as required. Our number one goal is to keep our staff, guests and community safe, and face coverings are a key component to staying safe and healthy.

Mount Bohemia will supply standard surgical masks to use in non-threatening situations, and KN95 Masks for use during PATIENT CARE and other threatening situations deemed by YOU. If you can obtain a N95 mask(s) these are strongly recommended during PATIENT CARE.

Most importantly is to learn how to remove and care for your mask(s). Please ask if you do not know how.

During inside PATIENT CARE or during aspiration situations we recommend putting a face shield on also. These will be supplied by Mount Bohemia and will need to be part of the post care disinfection.

B. SOCIAL DISTANCING

Please try to maintain 6' distance from all persons this season. If one of you does not have a mask make it 12' distance.

In order to minimize the problems of crowded in door situations, we are limiting patrol yurt use to patrollers only during day operations for sign-in and "boot-up" periods.

If you have lodging needs see LODGING.

Two Tables in the back dining yurt will be reserved for patrol and a family member only.

All other guest that you invite should plan to use the mountain the same way our customers will have to.

We will have rotational shift changes through out the day: 2 persons at all times skiing "front-side" of triple chair, 2 persons maximum in medical patrol yurt area, 2 person in reserved section of dining yurt, others skiing where they like or warming in car.

Food eating will be done in dining yurt.

Any meetings should be held outside if possible, try to sign in and get radio no more than two at a time.

See PATIENT CARE for distancing protocol.

C. DISINFECTING/CLEANING

Cleaning Disinfecting Policies – Shift Leaders will be trained on all procedures and policies

below and will require all patrollers to help meet these requirements each day.

- Complete cleaning and disinfecting of all surfaces must be completed at the beginning of

each day in the Patrol Yurt to include but not limited to:

- Bathroom toilet, sink, door handles.
- All cots and pillows.
- All counter tops and both desks.
- Phone/handset.
- Radios and mics.
- Door handles, drawer handles, cabinet handles.
- Table tops/chairs.
- There will be 1 disinfecting station in the Patrol Yurt:

These will include:

- Hand Sanitizer
- Wipes
- Disinfectant
- Paper towels

Shift Leader Responsibilities

- Manage disinfecting/cleaning as outlined below in duties bullets.

- Manage the disinfecting of patient care area after each patient leaves.
- Disinfect all surfaces that were touched by patrollers, patient and patient relatives.
- Morning Opener duties as follows:
 - Fill sanitizing stations in Patrol Yurt.
 - Check supply of each cart. If item is running low, see Vern for more supplies.
- Shift change duties as follows:
 - Spray bathroom, toilets, sinks, close door and allow to dry for 15 minutes.
 - Spray and wipe down all cots and counter tops
 - Spray ALL surfaces with provided disinfectant immediately before leaving.
 - Allow to dry overnight
 - Patroller who disinfects is last out.

2. PATIENT CARE

- Patroller response to an injured or medical incident.
- The primary responding patroller upon scene size-up and primary survey will ask questions screening the guest for potential COVID-19
 - Category 1
 - Ask patient if they feel warm or feverish?
 - Is the patient experiencing chills, dyspnea, persistent cough or any new respiratory problems?
 - Category 2
 - Where is their hometown? Keep in mind current hot spots. (Only necessary if local hotspot versus widespread community spread).
 - Has the patient had any contact with a confirmed case of COVID-19 in the

last 14 days?

- If the patient meets any ONE of the above criterion from BOTH categories they should be considered infectious and the following precautions taken:

- Communicate information to other patrollers and EMS responders.

- Number of patroller contacts should be limited only those needed to manage incident.

- Patrollers will don following PPE as soon as practical:

- KN95 Mask (Surgical masks may be worn if KN95 unavailable).

- Fluid impervious gown should be worn for any person(s) performing aerosol generating procedures such as BVM and suctioning.

- Due to our work environment and outdoor clothing, it may not be practical to wear above, however, face mask, gloves and eye protection is highly advised.

- Nitrile gloves.

- Eye protection.

- Once in Patrol Yurt:

- Place a face mask over guests nose and mouth as soon as practical. Cold weather masks will suffice.

- Patrol Yurt should be limited to only essential persons until decontamination.

- Other guests, relatives and patrollers should be kept out of immediate area – 6' minimum radius of patient.

- Other patrollers should remain 6' minimum radius of patient.

- Removal of PPE

- Remove PPE in the following order

When ready to remove gear, wash or sanitize your gloved hands with gel or whatever sanitizer you have.

- Reach to the back of one shoulder, pull the gown down to the elbow, repeat with other arm. As you continue to pull the gown down both arms, ball it up so outside of gown inward. When you get to the wrists, pull your gloves off from the wrist one at a time as you continue to ball up the gown and gloves. Deposit in receptacle. Now you have not touched the outside of your gown with bare hands.

- Wash your hands. (or sanitize)

- Remove face shield, discard.

- Wash your hands 20 sec, lots of soap and water. Sing Happy Birthday twice, it takes 20 sec.

- Be gentle when removing PPE so as not to aerosolize any contaminants that may be present.

- Immediately place sealed bag outside in dumpster.

- Putting equipment back in service:

- Spray and wipe all surfaces with provided disinfectant including

- Spray disinfectant on wool blankets and tarps. Allow to dry before putting back into trauma packs.

- Cots and pillows

- Face shields, goggles and any PPE which is not disposable
- Stretcher and rails
- Work surfaces
- Floors, walls, cupboard doors and handles
- Reporting measures and follow up
- Record of any patroller/staff having contact with potentially infectious patient must be kept.
- Health Department is responsible for contacting Mount Bohemia management with notification of persons with positive COVID-19 test.
- Risk of transmission with proper PPE use is minimal. Patrollers may stay at work as long as they are asymptomatic unless directed otherwise by Health Department.
- If patroller develops signs or symptoms of COVID-19 such as symptoms listed above, they should self-isolate, contact PR and their personal physician by phone.
- Lead Patroller should advise Area Manager (Vern or Lonie) of potential exposure.
- Contact the Western Upper Peninsula Health Department.

3. SHIFTS AND 2020 PAY

Mount Bohemia will not be changing the patrol shift requirements. We still need/seek PATROL OF THE WEEK and WEEKEND PRIMARY/SECONDARY staff.

The benefits for PATROL OF THE WEEK will stay as follows \$300 per diem for full M-F week, lodging, breakfast and dinner via takeout and one family lift ticket.

ALL PATROL OF THE WEEK SHIFTS ARE SCHEDULED BY VERN.

Benefits for WEEKEND PRIMARY/SECONDARY staffing are as follows: The first four patrol to register for specific weekends will be paid \$112 per day (maximum of 5 weekends=10 days you can get THIS pay.) You will also get a bonus of \$250 for ten days of weekend service or \$1000 for 14 days of weekend service. If you do not get registered for the \$112 you will still earn the same pay as last seasons!

TO REGISTER FOR ALL WEEKEND SHIFTS: On Mount Bohemia's website, under wood fired pizza click BUY NOW. You will have to sign in just like your buying a pizza...but instead you can pick the date slots available. If the paid date slots are gone you are still able to sign in for the other date slots with out this pay. **THIS WILL BE OUR SCHEDULING TEMPLATE FOR THIS SEASON!**

All walk-ins and guest patrol must be approved by Vern. Email in advance please.

Of particular interest are the decisions to prevent our family and friends from gathering in our Patrol Yurt. This was a very difficult decision and one not lightly made. But as we all expand our "bubbles" we must also consider the ramifications if an entire shift is exposed to the virus.

A 14 day self-quarantine would devastate our ability to work – in our real jobs and at the Hill.

- DO NOT REPORT FOR SHIFT if you have ANY of the following symptoms:
- Temperature over 100 F.
- Cough
- Fatigue/chills/fever
- In other words – DO NOT COME TO WORK IF YOU ARE SICK.
- If you have been in contact with a person who tested positive for COVID within the last 14 days and was not wearing the appropriate PPE.
- As in any job, please call Shift Leader to inform of your absence.
- Instant read thermometer will be available.
- masks will be worn in the Patrol yurt.
- A supply of KN95 masks will be on hand to be used (PATROLLER MUST BE CLEAN SHAVEN FOR THESE TO BE EFFECTIVE) only if a symptomatic patient

presents. If an KN95 mask is used by you, it becomes your mask.

- A supply of disposable gowns and masks will be provided to be used for patients (if requested) and patrollers, if needed.
- Due to social distancing guidelines, no family members or friends will be allowed in The Patrol Yurt during the 2020-2021 Ski Season.

5. LODGING

The patrol yurt will be offered for lodging with these guidelines:

*Must be pre-scheduled by VERN

*Maximum of three patrollers per night

* each patroller gets one prescheduled family member also to stay in yurt.(must stay out during day operations.)

*Patrollers staying in yurt must be out of yurt one half hour before start of lifts and be the AM disinfecting party of bathrooms, air, surfaces.

*Patrollers will get to use the shower rooms in the steam room, these will be closed to public this season.

*eating will be done in reserved tables of dining yurt.

If this is not what you wish to do, please use the \$112 per day to acquire lodging.

6. DINING

*No eating in patrol room.

*two reserved tables are in dining yurt.

*Breakfast will be bag style. Dinner will be take out to your cabin or eaten at reserved tables.

*other food and drink may be purchased via our new food APP. Suggest downloading “toast” at home.

7. BUSING

*We are limiting 8 persons per bus this winter. If you wish not to ride bus then ski upper road to double chair. We are not offering special bus trips except during injury.

*Everyone will wear mask, gloves, goggles on bus

WE ALSO HAVE POSTED OUR CUSTOMER COVID GUIDELINES ON THE WEBSITE, SUGGEST READING THOSE RULES ALSO.

Thanks for your cooperation,

Vern